



- Office Use Only -

Workshop:			Date:
Customer's name:		Rego:	
Vehicle make/model:		Auto/Manual:	
VIN:	Engine:		Kms:
When was vehicle last serviced?	Date: K	(ms:	

- Customer to Complete -

This check sheet is to assist your qualified technician/mechanic with the diagnostics of your diesel vehicle. This is a valuable tool used to improve the efficiency in diagnosing diesel faults and issues. To assist with the diagnostics, we would like to collect as much information as possible. Please complete the entire sheet over 7 days, beginning Monday and finishing Sunday, then submit to the workshop staff.

When the fault is occurring	g?				
Day of the week:	_		_		_
□ Monday □ Tuesday	🛛 🗌 Wednesday	🗌 Thursday	🗌 Friday	🗆 Saturday	🗆 Sunday
Time of the day:					
□ Morning	🗆 Midday		□ Afternoon	/ Evening	
Climate or weather condit	ions:				
□ Cold □ Warm	□ Humid	🗆 Wet	🗆 Dry		
What action is being carrie	d out on the vehicle:				
□ Starting / turning of eng		🗆 Turn	ing engine off	🗆 Cha	anging gears up
□ Idle	☐ High revs		er load / towin		anging gears down
□ Coasting / cruising	Up a hill		ing off throttle	-	
□ Turn Left corners	Turn Right co		-		
	0		5		
Engine temperature:					
Cold - engine turned off	not running for more	than 6 hours	🗌 Warm - eng	gine not run in th	ne last ½ hour
□ Warm/cooling down - engine not run in past hour □ Warm/hot - engine not run in the last 20 minutes					
Hot - engine running for	more than 1 hour & s	witched off for	< 10 minutes	-	
Vehicle feels like:					
Surging / jerking		🗆 Misfire		🗆 Un:	stable idle
Running rough	(Other:			
Sound:					
□ Rattle / clacker		🗆 Knocking		🗆 Bar	nging
□ Whooshing		☐ Hissing			istle
Other:					

Smoke colour:	🗆 Black	\Box White					
What position is the vehicle at the time of th Uphill – engine facing upwards							
What is your fuel level at the time of the faul	t:	Less than ¼					
What date / day did you last fill up with diesel and where from?							
Further comments, information or relevant history of vehicle:							
Further comments, mormation of relevant history of venicle.							

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Diesel Help is a phone support business dedicated to helping the automotive industry diagnose diesels from the latest electronic common rail to early non-electronic systems. For access to this exclusive service, you must be a qualified automotive technician and member of Diesel Help. If your mechanic is not a member, please refer them to our webpage to find out more information <u>www.dieselhelp.com.au</u>